

# Golf Course Requirements to comply with



## TRAINING FOR ALL EMPLOYEES

All golf maintenance and golf customer service employees will receive specific information and / or training on:

- Internal rules relating to the COVID-19 coronavirus outbreak.
- How to take basic precautions to prevent and control infection of the COVID-19 coronavirus outbreak, including:
  - hand hygiene: wash hands frequently with soap and water for at least 20 seconds, or to use hand sanitizer with at least 70% alcohol. Cleaning should cover all surfaces of the hands and rubbing them until they are dry.
  - Respiratory etiquette: cough or sneeze into your bent forearm or use a tissue, which if used should be immediately thrown away; hand hygiene should always follow coughing or sneezing and see a reduction of eye, nose, and mouth touching.
  - social conduct: change the frequency and form of contact between employees and customers. Avoid (when possible) close contact, handshakes, kisses, shared working stations, face-to-face meetings plus the sharing food, utensils, glasses, and towels.
- How to daily self-monitor for evaluation of fever including twice a day, measuring body temperature and its recording and measurement time. Verification of the existence of cough or difficulty in breathing.
- How to comply with the guidelines of the General Health Directorate (DGS) for cleaning surfaces and treating clothes, in the areas of work or customer service golfer.

## INFORMATION TO ALL CUSTOMERS

The following information is available to all customers, in Portuguese and English:

- How to comply with basic infection prevention and control precautions for the COVID-19 coronavirus outbreak
- The internal protocol for the COVID-19 coronavirus outbreak

## THE GOLF COURSE HAS

Sufficient sets of individual equipment for employees involved in golf course maintenance activities and customer service.

Available to customers, individual protective equipment that can be used in the indoor spaces of the golf course facility (e.g. reception or golf store, restaurant, bar, etc.).

# Golf Course

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Stocks of single use cleaning materials, proportional to the size of the golf course and its facilities. Stocks should include single-use cleaning wipes moistened with disinfectant, bleach and 70 ° alcohol.

Next to the clubhouse entry / exit points, buggy plus trolley warehouses and golf maintenance points, dispensers containing alcohol-based antiseptic solution or a alcohol-based solution.

Waste container with non-manual opening and plastic bag.

Room to isolate suspected or confirmed cases of COVID-19. Room should be kept in accordance with the prevention, control, and surveillance procedures in DGS guidelines. If the golf course is part of a tourist facility (hotel, resort) that is also a Clean & Safe facility, a specific place for isolation on the golf course is not necessary.

In the sanitary facilities, equipment for washing hands with liquid soap and paper towels should be supplied.

### THE GOLF COURSE ENSURES

In accordance with internal rules, washing and disinfection of surfaces, furniture, and equipment. Specific focus is made to spaces in where employees and customers circulate and can cohabit, to ensure the control and prevention of infection.

Several times a day, the cleaning of areas and objects in common use (including counters and service, social, store and restaurant areas); where applicable the cleaning should be made of light switches, handrails, handles, etc.

Preference will be given to wet cleaning instead of dry cleaning and the use of vacuum cleaner.

The air renovation of interior rooms and indoor spaces will be done regularly.

### THE GOLF COURSE GUARANTEES, INTERNAL CLEANING AND SANITATION

Specific to the activity, the application of all hygiene procedures for equipment, materials and vehicles that are used by employees or golfing clients. Process made in accordance with the guidelines of the General Health Directorate and others published by industry associations.

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## **ORGANIZATION OF THE SERVICE AND THE GAME, THE GOLF COURSE ENSURES**

Compliance to social distancing measures for golf players and employees. In service facilities and at customer service points at the golf course process made in accordance with the guidelines of the General Health Directorate and those issued by industry associations.

During the opening hours of the golf course, an employee is permanently on duty and responsible for triggering the safeguard and restriction procedures. In case of suspected infection, the employee will attend the person with symptoms to the area reserved for the purpose, provide with the necessary assistance, and contact the National Health Service.

The storage of waste produced by patients suspected of infection in an appropriate plastic bag that, after being closed (e.g. with a clamp), should be isolated and sent to a licensed operator in the management of hospital waste with biological risk.

**The submission of this Declaration implies a warranty that all the requirements validated above are fully complied by the Golf Course**